

My Switchshop Security Provider (MySSP)

Advanced Gateway Security Without Compromise

My Switchshop Security Provider (MySSP) is built around an enterprise-grade, highly scalable, and flexible security stack. It ensures your organisation and IT team can operate with confidence, knowing staff receive the protection they require.



MySSP highlights:

- User-based filtering with safeguarding intelligence from the Internet Watch Foundation (IWF) and wider cybersecurity community
- Multisite capabilities with consistent enforcement across multiple locations
- Simple BYOD delivery with automated device detection and certificate distribution
- Fully featured next-generation firewall with IPS, IDS, antivirus, and malware protection
- Automated, granular reporting and alerting
- Non-blocking SSL decryption performance
- Ransomware alerting and protection
- High-performing VPNs for remote working
- 24x7 proactive monitoring
- MySSP Endurance Support
- DNS hosting
- SD-WAN capabilities



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User Safety

MySSP delivers flexible, granular web filtering with automated reporting and keyword alerts. As a member of the IWF, Switchshop uses dynamically updated search terms to help organisations meet safeguarding regulations.

Threat intelligence from the Cyber Threat Alliance provides real-time protection against emerging, sophisticated attacks.

Secure Granular Reporting and Keyword Alerts

Safeguarding summary reports are delivered to named staff, providing clear visibility of risky activity.

Keyword and website alerts for high-risk categories are sent instantly to enable rapid response.

All high-risk data is also available through our secure portal for retrospective review and action when required.

SD-WAN

MySSP includes SD-WAN capabilities based on leading Gartner-recognised technology, reducing costs, improving performance, and increasing resilience without hardware or software uplift fees.

VPN/Remote Working

Delivers enterprise-grade user-based IPSEC VPNs from day one. Free endpoint clients are available, with optional premium clients offering enhanced security, web filtering, ransomware protection, application vulnerability scanning, and detailed reporting.

SSL Inspection and BYOD Certificate Delivery

With over 90% of internet traffic now SSL-encrypted, MySSP removes the performance bottlenecks and guesswork from SSL decryption.

Our bespoke sizing ensures hardware capacity meets current and future demands.

The Certificate Delivery Portal simplifies deployment to both corporate and BYOD devices, reducing IT overhead and improving security.

Support and 24x7 Pro-Active Monitoring

Our accredited Service Desk operates during business hours, with MySSP monitoring connectivity and service delivery 24x7.

Any detected issues are prioritised and addressed before users are affected.



Endurance Support Options

- **Endurance Support:** Enables visibility of your firewalls and network even during internet outages, reducing troubleshooting time
- **Endurance Support Plus:** Adds basic connectivity services while awaiting provider restoration

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